

### **The NEAGC Refund Policy**

Full refunds, minus PayPal charges, may be requested 30 days or more before the conference. There will be no refunds for cancellations made within 30 days of the conference, although substitutions may be permitted. Refunds will not be provided for registrants who do not attend the conference. Notice of cancellation must be made via e-mail to [info@neagc.org](mailto:info@neagc.org).

Note that circumstances beyond the control of the conference organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. Therefore, the NEAG Association, Ltd., reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on the conference web site as soon as possible.

*The Board of Directors, Northeast Annual Giving Association, Ltd.*

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